



# **Travel USA Visitor Profile**

Overnight Visitation 2019



#### Introduction

- Longwoods International began tracking American travelers in 1985, and has conducted large-scale syndicated visitor research quarterly since 1990.
- In 2007, our proprietary Longwoods Travel USA® program was migrated from mail to online, with the benefits of rapid turnaround, enhanced flexibility and interactivity, as well as greater respondent involvement.
- It is currently the largest ongoing study conducted of American travelers, providing our clients with more reliable data and greater ability to home in on key market segments of interest.
- This report provides an overview for West Virginia's domestic tourism business in 2019.

# Methodology

Each quarter, a random, projectable sample of adult members (18 years of age and over) of a major U.S. consumer panel is invited to participate in the **Longwoods Travel USA**®survey:

Selected to be representative of the U.S. adult population

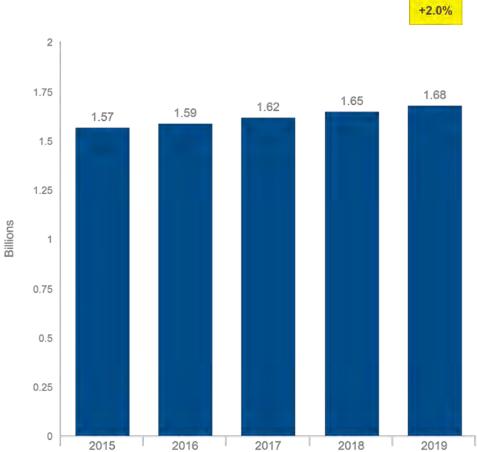
For West Virginia, the following sample was achieved in 2019:



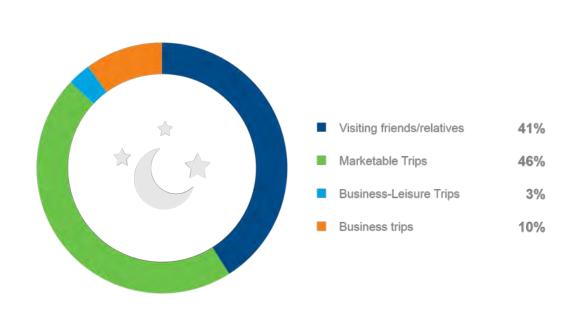
For analysis, data were weighted on key demographics to correct for any differences between the sample and U.S. population targets.







# **2019 Overnight Trips**





#### **Main Purpose of Trip**



45%

Visiting friends/ relatives



10%

Touring



9%

Outdoors



8%

Special event



7%

Casino



3%

City trip



2%

Resort



2%

Theme park



1%

Conference/ Convention



5%

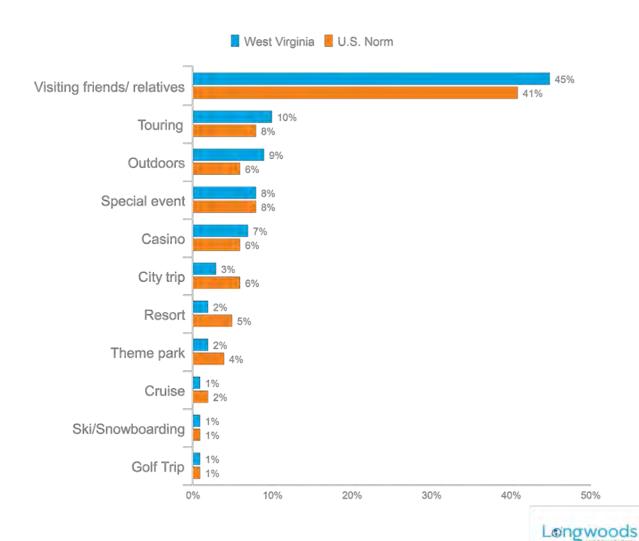
Other business trip

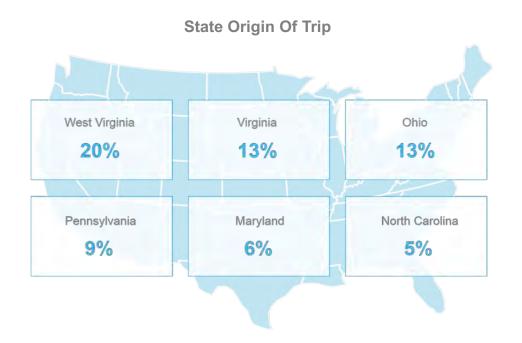


5%

Business-Leisure

## **Main Purpose of Leisure Trip**

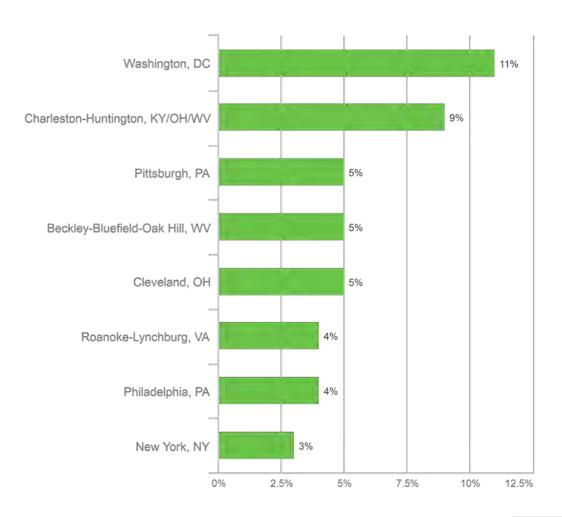




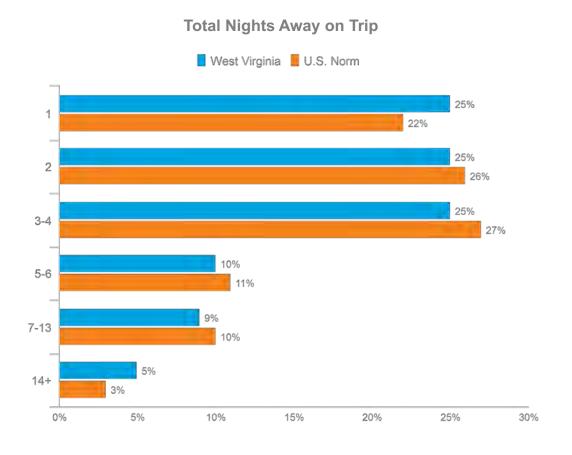


Season of Trip Total Overnight Person-Trips

## **DMA Origin Of Trip**

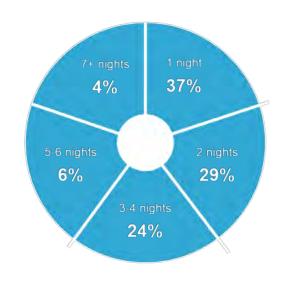








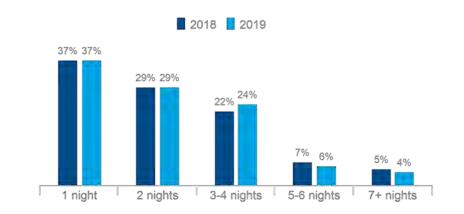




#### **Nights Spent in West Virginia**

Average number of nights **2.5** 

#### **Number of Nights Spent in West Virginia - Trended**



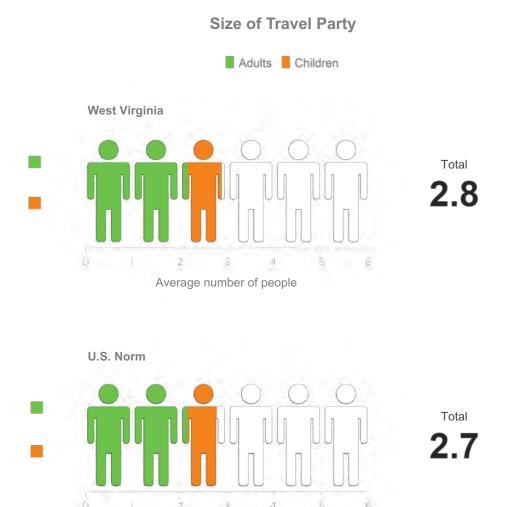


**Nights** 

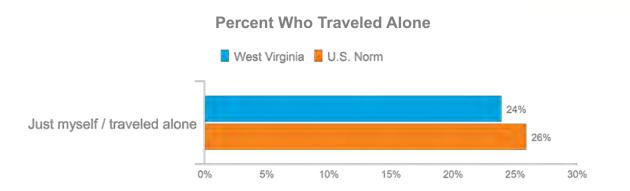


**Nights** 

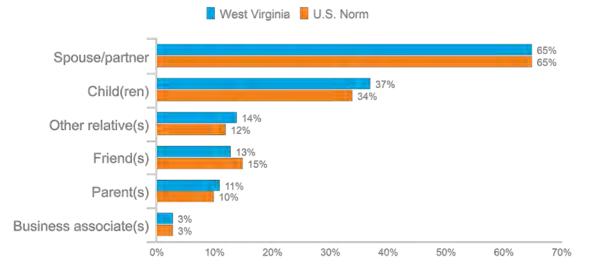




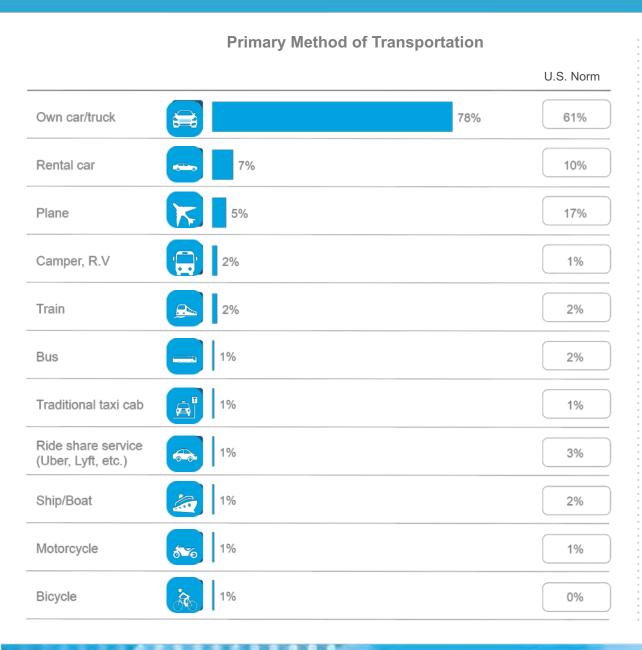
Average number of people

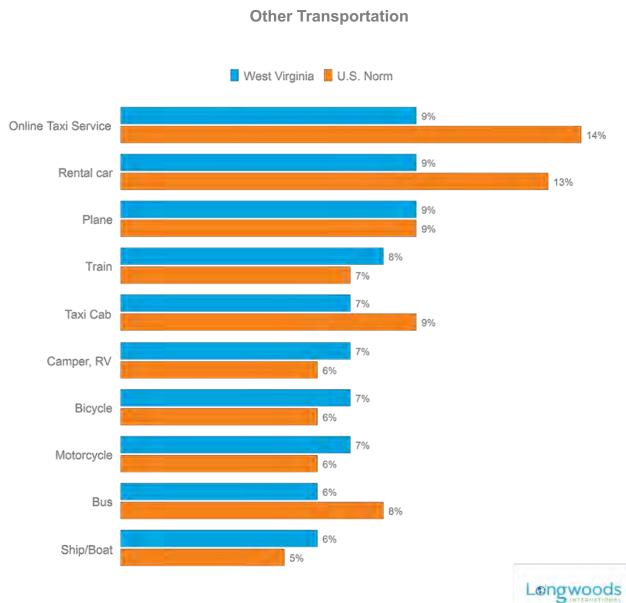




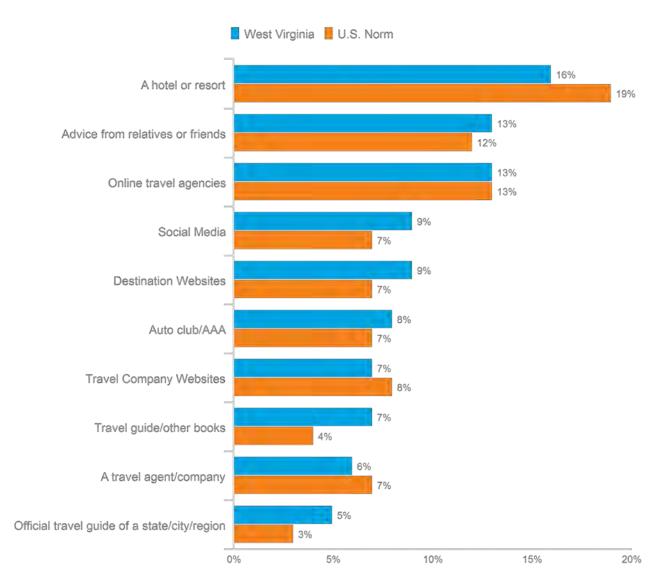








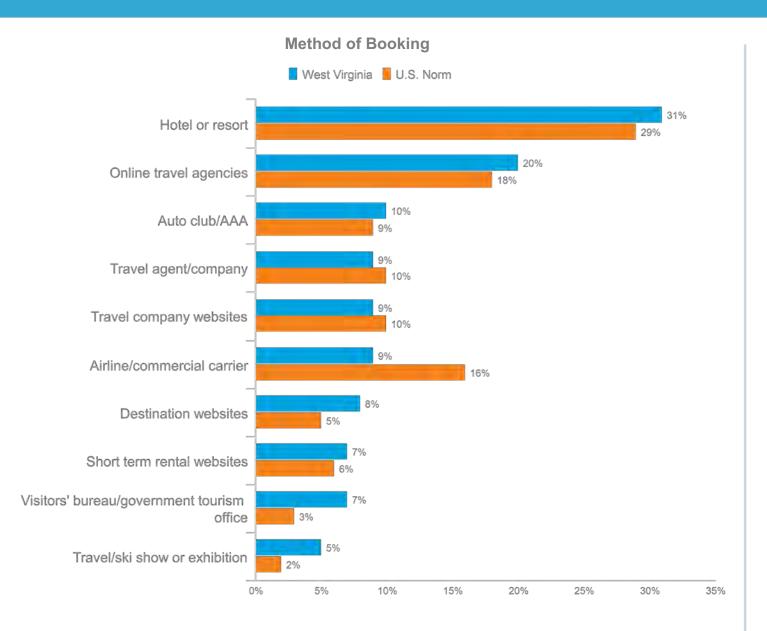
## **Trip Planning Information Sources**



## **Length of Trip Planning**

	West Virginia	U.S. Norm
1 month or less	34%	33%
2 months	16%	17%
3-5 months	16%	18%
6-12 months	11%	14%
More than 1 year in advance	4%	4%
Did not plan anything in advance	20%	14%





#### **Accommodations**

		West Virginia	U.S. Norm
	Home of friends or relatives	26%	22%
m	Motel	25%	16%
	Other hotel	21%	22%
	Resort hotel	17%	23%
4	Campground / trailer park / RV park	8%	4%
<b>A</b>	Country inn/lodge	7%	3%
*	Other	7%	5%



# **Activities and Experiences (Top 10)** 25% 16% 13% 12% 15% Bar/nightclub 12% 9% 11% 11% 10% U.S. Norm U.S. Norm U.S. Norm U.S. Norm U.S. Norm

# **Activities of Special Interest (Top 5)**

West Virginia

Historic places	28%
Cultural activities/Attractions	14%
Exceptional Culinary Experiences	8%
Winery Tours/Tasting	7%
Brewery Tours/Beer Tasting	6%

## **Activities of Special Interest (Top 5)**

U.S. Norm

Historic places	21%
Cultural activities/Attractions	17%
Exceptional Culinary Experiences	11%
Brewery Tours/Beer Tasting	7%
Winery Tours/Tasting	6%



	Devices Used for Planning		Devices Used During Trip	
	West Virginia	U.S. Norm	West Virginia	U.S. Norm
Used any device	76%	84%	76%	79%
Laptop	36%	39%	25%	26%
Desktop/Home computer	33%	38%	0%	0%
Smartphone	30%	30%	61%	63%
Tablet	13%	14%	22%	22%



# Online Social Media Use by Travelers

		West Virginia	U.S. Norm
in	Used any social media	56%	55%
	Shared travel stories/photos/videos on social media	25%	24%
	Read online travel reviews that influenced my travel decisions	21%	22%
	Saw a video or photo on social media that inspired me to visit	15%	14%
The same of the sa	Clicked through on a travel advertisement seen on social media	14%	13%

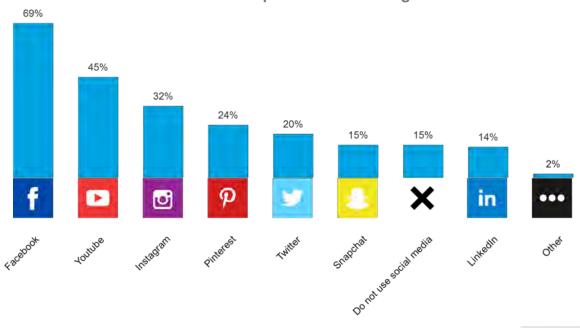


Of those who followed an Influencer

**67%** 

noticed them posting travelrelated content

## Social media platforms used in general

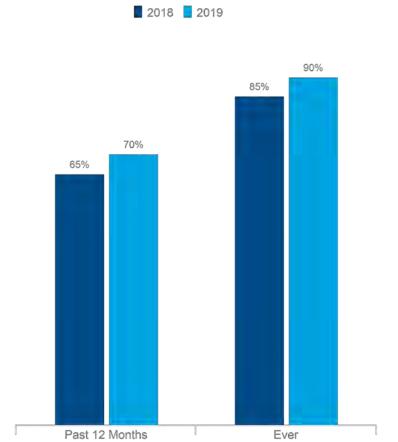




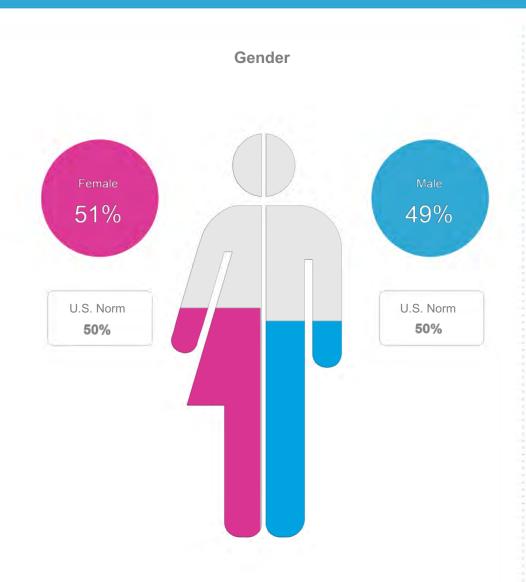
# % Very Satisfied with Trip

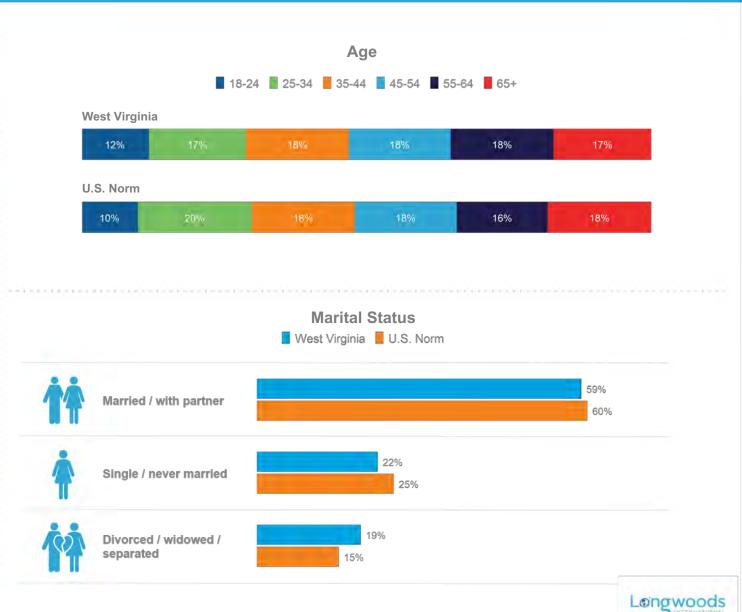
6	Overall trip experience	******	74%
	Friendliness of people	*****	70%
•	Safety and Security	******	67%
	Quality of accommodations	******	64%
	Cleanliness	*****	62%
×	Quality of food	******	58%
	Sightseeing and attractions	******	56%
<b>O</b>	Value for money	*****	52%
	Music/nightlife/entertainment	****	39%

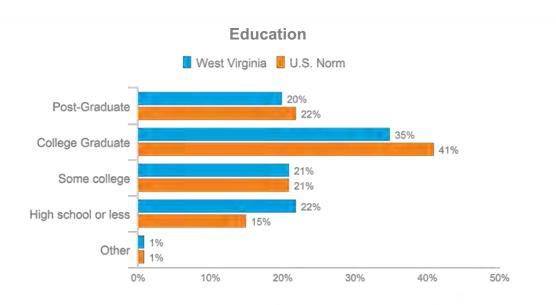
## **Past Visitation to West Virginia**

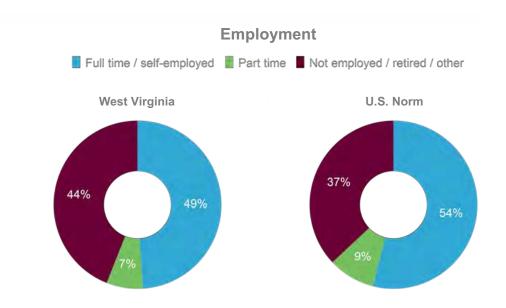


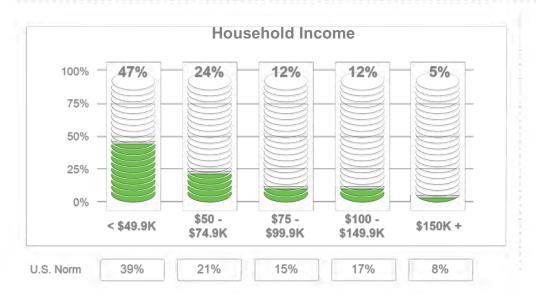


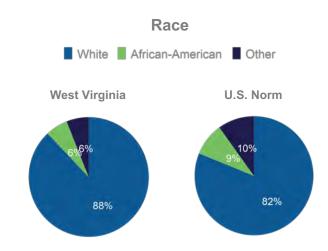


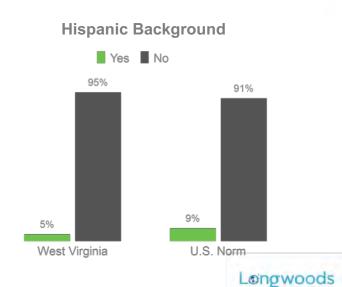




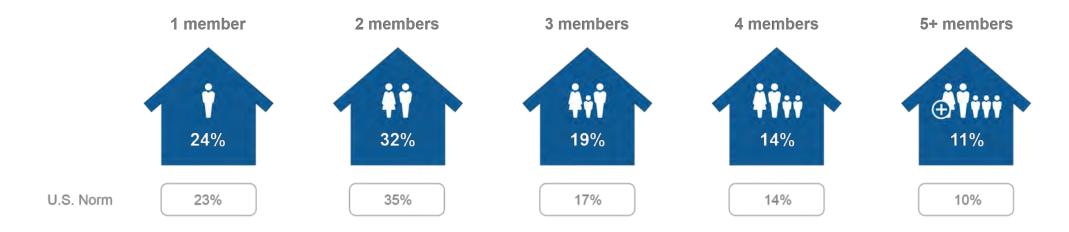








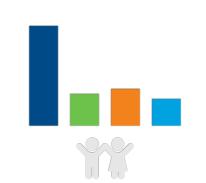
#### **Household Size**



## Children in Household







U.S. Norm		
No children under 18	58%	
Any 13-17	19%	
Any 6-12	22%	
Any child under 6	16%	

